



## JCU CAIRNS EISTEDDFOD FREQUENTLY ASKED QUESTIONS

### **What Eisteddfod Season Tickets are available?**

There are four Types of Season tickets available:

- *A Combined Season* ticket covers all performances at all venues including Music, Dance, Speech & Drama and Literary over a period of 2½ weeks and equates to 61 sessions of heart-warming entertainment from talented young performers.
- *Music Season Tickets* allow entry to 24 music sessions at both Cairns & District Junior Eisteddfod Hall and The Bishop Centre, TAS
- *Speech & Drama Season Tickets* allow entry to 6 sessions at both Cairns & District Junior Eisteddfod Hall and The Bishop Centre, TAS
- *Dance Season Tickets* allow entry to 27 sessions at Edge Hill State School.

### **What discounts are available?**

For each season ticket there are three discount types available:

- Adult
- Concession/teacher
- Family (2 adults + 2 children)

### **The web page price guide shows both adult and concession tickets. Who is able to purchase a concession ticket?**

Concession tickets can be purchased by:

- Pensioners (age and disability) , War Veteran Pension Cards (no seniors cards)
- Students 5-18 years
- Dance, Drama and Music Teachers

### **I have a four year old. Do I need to purchase a ticket for them?**

No. All children under 5 years get free admission to the Eisteddfod.

### **Can I collect my season tickets at the Eisteddfod Venues?**

No. Music, Drama and Combined Season Tickets can only be collected from Ticketlink during office hours. These season tickets will NOT be available for collection at either the CDJE Hall or Trinity Anglican School. Although Dance Season Tickets can be collected at Edge Hill State School, we strongly recommend collecting from Ticketlink to avoid queues at the door.

### **Can I get my season tickets mailed to me?**

Yes, Season Tickets can be sent to you by registered mail at an additional cost of \$5.30, up to 10 days prior to the start of the Eisteddfod.

### **Can I purchase my season tickets at Eisteddfod Venues**

No. Season tickets will not be available for purchase at Trinity Anglican School or the CDJE Hall. You will need to pre-purchase your Music, Drama and Combined Season Tickets from Ticketlink. Although you will be able to purchase Dance Season Tickets at Edge Hill State



School, we strongly recommend pre-purchasing these tickets from Ticketlink to avoid queues at the door.

### **Can I purchase session tickets at Eisteddfod Venues**

Yes, session tickets will be available for purchase at all venues. Cash sales only at CDJE Hall and Trinity Anglican School; eftpos facilities will be available at Edge Hill State School.

### **Can I collect my pre-purchased session tickets at Eisteddfod Venues?**

No. Music and drama session tickets can only be collected from Ticketlink during office hours. Although dance session tickets can be collected at Edge Hill State School, we strongly recommend collecting from Ticketlink to avoid queues at the door, with the risk of missing your child perform.

### **Can I get my session tickets mailed to me?**

Yes, session tickets can be mailed out to you at no additional cost up to 7 working days from the date you are attending.

### **What is an Eisteddfod session?**

There are three sessions per day at all venues:

- Morning Session 8.30am
- Afternoon Session 1.30pm
- Evening Session 7.00pm

Session tickets cover one session only i.e. a morning session, OR an afternoon session OR an evening session. If you are attending both a morning and afternoon session you will need to purchase two session tickets for the correct days and times.

### **Which venues will the various sessions be held at?**

- *Music sessions* will be held at the Cairns & District Junior Eisteddfod Hall (CDJE) at 71 Greenslopes Street, Edge Hill from Wednesday, 20<sup>th</sup> June to Monday, 25<sup>th</sup> June.
- *Music Choral, Choirs & Ensembles* will be held at the Trinity Anglican School (TAS) Bishop Centre at White Rock Tuesday 26<sup>th</sup> June and Wednesday, 27<sup>st</sup> June.
- *Speech & Drama for Choric Speaking Groups* will be held at the Trinity Anglican School (TAS) Bishop Centre on the Morning Session Thursday, 28<sup>th</sup> June
- *Speech & Drama* continues at the CDJE Hall on Greenslopes Street, Edge Hill from the Afternoon Session on Thursday, 28th June and concludes on the Evening Session on Friday, 29th June.
- *Literary Awards* and presentations will take place at the CDJE hall on the morning of Saturday, 30<sup>th</sup> June.
- *Dance Sessions* commence at the Edge Hill State School Performing Arts Centre Hall on Pease Street from Monday 2<sup>nd</sup> July until the Afternoon Session of Saturday 7th July and recommence on Monday 9<sup>th</sup> July until the Afternoon Session on 10<sup>th</sup> July.

### **How do I find out what time my child will be performing?**

Your child's school or music/drama/dance teacher will be able to tell you which session your child is performing in. There is also an outline session guide on each of the Eisteddfod web pages. However, it is not possible for either teachers or Ticketlink to give you an accurate time during the session when your child will be performing. This timing is dependent on the



speed of the adjudication and on how many competitors withdraw from each section. Always err on the safe side and arrive early.

**What time does each session finish?**

It is not possible to give an exact finishing time for each session. Again, it is dependent on the speed of the adjudication and on how many competitors withdraw from each section.

**Do the sessions have intervals?**

Yes, morning and afternoon sessions have one 10 minute interval during the session. There is usually no interval during the evening sessions